



NY FORWARD SAFETY PLAN TEMPLATE

Each business or entity, including those that have been designated as essential under Empire State Development's Essential Business Guidance, must develop a written Safety Plan outlining how its workplace will prevent the spread of COVID-19. A business may fill out this template to fulfill the requirement, or may develop its own Safety Plan. **This plan does not need to be submitted to a state agency for approval** but must be retained on the premises of the business and must be made available to the New York State Department of Health (DOH) or local health or safety authorities in the event of an inspection.

Business owners should refer to the State's industry-specific guidance for more information on how to safely operate. For a list of regions and sectors that are authorized to re-open, as well as detailed guidance for each sector, please visit: forward.ny.gov. If your industry is not included in the posted guidance but your business has been operating as essential, please refer to ESD's [Essential Business Guidance](#). Please continue to regularly check the New York Forward site for guidance that is applicable to your business or certain parts of your business functions.

COVID-19 Reopening Safety Plan

Name of Business: North Country Transportation Services, LLC

Industry:

Non Emergency Medical Transportation, Hospitality

Address:

6145A Meadow Wood Dr, Fort Drum, NY 13603

Contact Information:

Bus: (315) 955-4589 / (207) 713-0741

Owner/Manager of Business:

Zamar D. Turner

Human Resources Representative and Contact Information, if applicable:

Zamar D. Turner

I. PEOPLE

A. Physical Distancing. To ensure employees comply with physical distancing requirements, you agree that you will do the following:

- Ensure 6 ft. distance between personnel, unless safety or core function of the work activity requires a shorter distance. Any time personnel are less than 6 ft. apart from one another, personnel must wear acceptable face coverings.

- Tightly confined spaces will be occupied by only one individual at a time, unless all occupants are wearing face coverings. If occupied by more than one person, will keep occupancy under 50% of maximum capacity.

- Post social distancing markers using tape or signs that denote 6 ft. of spacing in commonly used and other applicable areas on the site (e.g. clock in/out stations, health screening stations)
- Limit in-person gatherings as much as possible and use tele- or video-conferencing whenever possible. Essential in-person gatherings (e.g. meetings) should be held in open, well-ventilated spaces with appropriate social distancing among participants.
- Establish designated areas for pick-ups and deliveries, limiting contact to the extent possible.

List common situations that may not allow for 6 ft. of distance between individuals. What measures will you implement to ensure the safety of your employees in such situations?

NCTS has a mandate that, all Employees are required to report in one at a time wearing a mask, clean, wash and sanitize there hands. NCTS Management conducts a temperature check with a Non Contact Infrared Thermometer. Any NCTS Employee who is Non Compliant is sent home.

How you will manage engagement with customers and visitors on these requirements (as applicable)?

NCTS Management has reached out to all Clients, Guests and Facilities to inform them that we implemented COVID-19 standard practices of wearing a mask, and sanitizing your hands upon entering our facilities.

How you will manage industry-specific physical social distancing (e.g., shift changes, lunch breaks) (as applicable)?

NCTS Management has implemented a Company Policy that all shift changes, lunch break, to be conducted in the vehicle the Transportation Specialist is currently assigned to. As such a Transportation Specialist is required to completely sanitize the vehicle prior to and before it is reissued to another driver and or the net day.

II. PLACES

A. Protective Equipment. To ensure employees comply with protective equipment requirements, you agree that you will do the following:

- Employers must provide employees with an acceptable face covering at no-cost to the employee and have an adequate supply of coverings in case of replacement.

What quantity of face coverings – and any other PPE – will you need to procure to ensure that you always have a sufficient supply on hand for employees and visitors? How will you procure these supplies?

NCTS has established a (Staples Business Account) for PPE supplies. We have implemented bulk purchase protocol, to ensure there is an abundance of PPE supplies for Employees, Visitors, Clients and our Guests.

- Face coverings must be cleaned or replaced after use or when damaged or soiled, may not be shared, and should be properly stored or discarded.

What policy will you implement to ensure that PPE is appropriately cleaned, stored, and/or discarded?

NCTS has purchased the one time use only Surgical Mask. The remaining unused masks are stored in the box inside shelf and closed cabinet, with (Restricted Access).

Disposable Face Mask

Models: KN95 MASK

- Limit the sharing of objects and discourage touching of shared surfaces; or, when in contact with shared objects or frequently touched areas, wear gloves (trade-appropriate or medical); or, sanitize or wash hands before and after contact.

List common objects that are likely to be shared between employees. What measures will you implement to ensure the safety of your employees when using these objects?

North Country Transportation Services, we train, instruct, and consistently practice safety whether it is new industry standards and or new procedures from the acquisition of a new wheelchair accessible Van. As of 7 April 2020, we have also implemented COVID-19 disinfectant and sanitation procedures after each transport and transportation specialist are required as it is mandated that a mask be worn. Vehicle tablets, Vehicle door handles, Steering wheel and Dashboards.

B. Hygiene and Cleaning. To ensure employees comply with hygiene and cleaning requirements, you agree that you will do the following:

- Adhere to hygiene and sanitation requirements from the [Centers for Disease Control and Prevention](#) (CDC) and [Department of Health](#) (DOH) and maintain cleaning logs on site that document date, time, and scope of cleaning.

Who will be responsible for maintaining a cleaning log? Where will the log be kept?

NCTS Leadership is responsible for maintaining a Cleaning Log. All Administrative logs and or documents are reviewed everyday and kept in the Operations Office.

- Provide and maintain hand hygiene stations for personnel, including handwashing with soap, water, and paper towels, or an alcohol-based hand sanitizer containing 60% or more alcohol for areas where handwashing is not feasible.

Where on the work location will you provide employees with access to the appropriate hand hygiene and/or sanitizing products and how will you promote good hand hygiene?

NCTS has established a (Staples Business Account) for PPE supplies. We have implemented bulk purchase protocol, to ensure there is an abundance of PPE supplies for Employees, Visitors, Clients and our Guests.

- Conduct regular cleaning and disinfection at least after every shift, daily, or more frequently as needed, and frequent cleaning and disinfection of shared objects (e.g. tools, machinery) and surfaces, as well as high transit areas, such as restrooms and common areas, must be completed.

What policies will you implement to ensure regular cleaning and disinfection of your worksite and any shared objects or materials, using [products](#) identified as effective against COVID-19?

As of 7 April 2020, we have also implemented a COVID-19 disinfectant and sanitation procedures after each transport and transportation specialist are required as it is mandated that a mask be worn.

C. Communication. To ensure the business and its employees comply with communication requirements, you agree that you will do the following:

- Post signage throughout the site to remind personnel to adhere to proper hygiene, social distancing rules, appropriate use of PPE, and cleaning and disinfecting protocols.
- Establish a communication plan for employees, visitors, and customers with a consistent means to provide updated information.
- Maintain a continuous log of every person, including workers and visitors, who may have close contact with other individuals at the work site or area; excluding deliveries that are performed with appropriate PPE or through contactless means; excluding customers, who may be encouraged to provide contact information to be logged but are not mandated to do so.

Which employee(s) will be in charge of maintaining a log of each person that enters the site (excluding customers and deliveries that are performed with appropriate PPE or through contactless means), and where will the log be kept?

NCTS Leadership President & CEO handles and maintains this aspect of business.

- If a worker tests positive for COVID-19, employer must immediately notify state and local health departments and cooperate with contact tracing efforts, including notification of potential contacts, such as workers or visitors who had close contact with the individual, while maintaining confidentiality required by state and federal law and regulations.

If a worker tests positive for COVID-19, which employee(s) will be responsible for notifying state and local health departments?

NCTS Leadership, President & CEO

III. PROCESS

A. Screening. To ensure the business and its employees comply with protective equipment requirements, you agree that you will do the following:

- Implement mandatory health screening assessment (e.g. questionnaire, temperature check) before employees begin work each day and for essential visitors, asking about (1) COVID-19 [symptoms](#) in past 14 days, (2) positive COVID-19 test in past 14 days, and/or (3) close contact with confirmed or suspected COVID-19 case in past 14 days. Assessment responses must be reviewed every day and such review must be documented.

What type(s) of daily health and screening practices will you implement? Will the screening be done before employee gets to work or on site? Who will be responsible for performing them, and how will those individuals be trained?

As of 7 April 2020, there is no specific COVID-19 Training Standard. However NCTS will be utilizing Touch-less Thermometers.

If screening onsite, how much PPE will be required for the responsible parties carrying out the screening practices? How will you supply this PPE?

B. Contact tracing and disinfection of contaminated areas. To ensure the business and its employees comply with contact tracing and disinfection requirements, you agree that you will do the following:

- Have a plan for cleaning, disinfection, and contact tracing in the event of a positive case.

In the case of an employee testing positive for COVID-19, how will you clean the applicable contaminated areas? What products identified as effective against COVID-19 will you need and how will you acquire them?

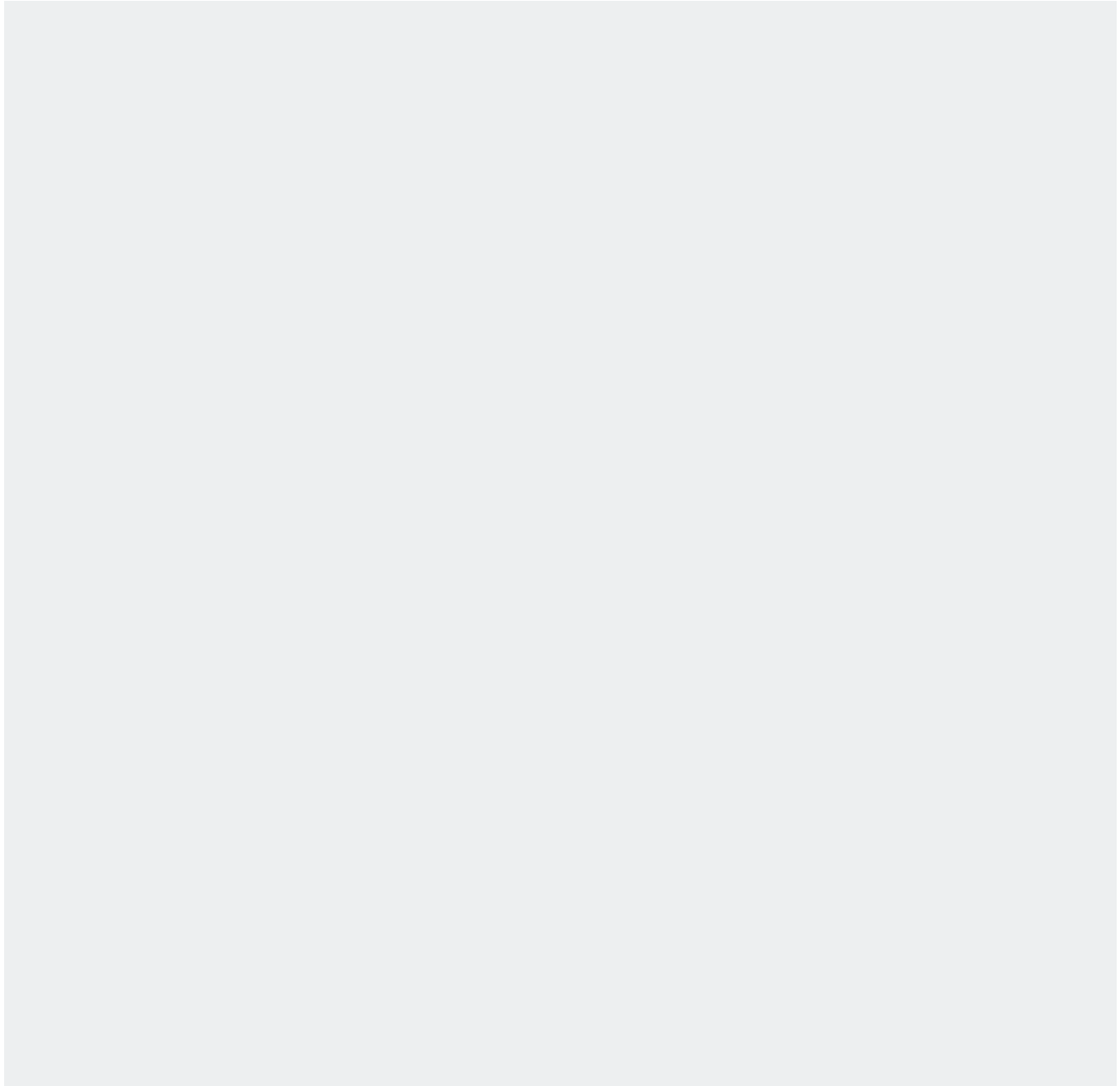
Please see attached NYS DOH FAQ

In the case of an employee testing positive for COVID-19, how will you trace close contacts in the workplace? How will you inform close contacts that they may have been exposed to COVID-19?

Please see attached NYS DOH FAQ

IV. OTHER

Please use this space to provide additional details about your business's Safety Plan, including anything to address specific industry guidance.



Staying up to date on industry-specific guidance:

To ensure that you stay up to date on the guidance that is being issued by the State, you will:

- Consult the NY Forward website at forward.ny.gov and applicable Executive Orders at governor.ny.gov/executiveorders on a periodic basis or whenever notified of the availability of new guidance.

STAY HOME.

STOP THE SPREAD.

SAVE LIVES.